

EcoCarrier

TeleMeetUp



with

MRESENCETM

www.telemeetup.com

www.mresence.com

Proposition to
City of Richmond Hill *for*
Internal Use in all Departments *for*

- Services
- Things to do
- Register, Apply or Pay



TeleMeetUp™ with
MRESENCE™

Virtual Interactions & Video Conference in Multi-Media

in MRESENCE for approximation to PRESENCE
with SWISTWIT & FWIF * for greater clarity
in explanation and expression of empathy
among people geographically apart

Anywhere and in Any Situation

* See What I See, Touch What I Touch & Feel What I Feel



*Everything you want to be able to do
In One Continuous Session !*





TeleMeetUp™ with
MRESENCE™

[Pricing](#) [Application Space](#) [MRESENCE™](#) [How it Works](#) [Imagination](#) [Resources](#)

- TMU™ with MRESENCE™ is available in
 - web version to run in PC or in Mobile Handset with browser
 - iOS App version
 - Android-OS version

Users may use any of the 3 formats of TMU™ to interact with one another!



TMU™ with MRESENCE™ caters to industry users as well the general population in various sectors:

TMU

A cloud-based managed service for Virtual Interactions and Video Conference, among people who are geographically apart,

TMU possesses special functional features that are singularly useful to healthcare system, business or government institution/department in providing

- TeleCare to home-based patients who are discharged after critical care hospitalization
- Information, Customer Support, Technical Support to customers and clients who are geographically remote from the service provider

TMU Service Provision is made readily available in the form of a Widget or Plug-in which is a tiny SDK that can be easily installed in a webpage of the service provider which may be a hospital, business, government department etc.

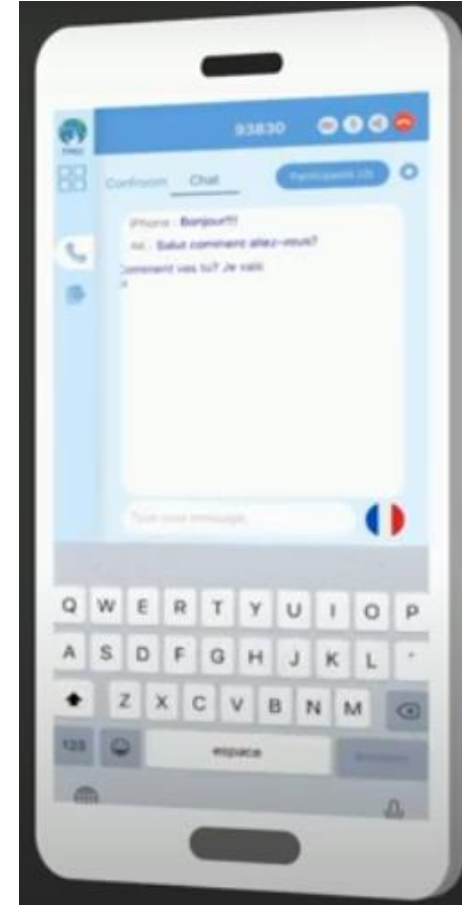
TMU – Key Features



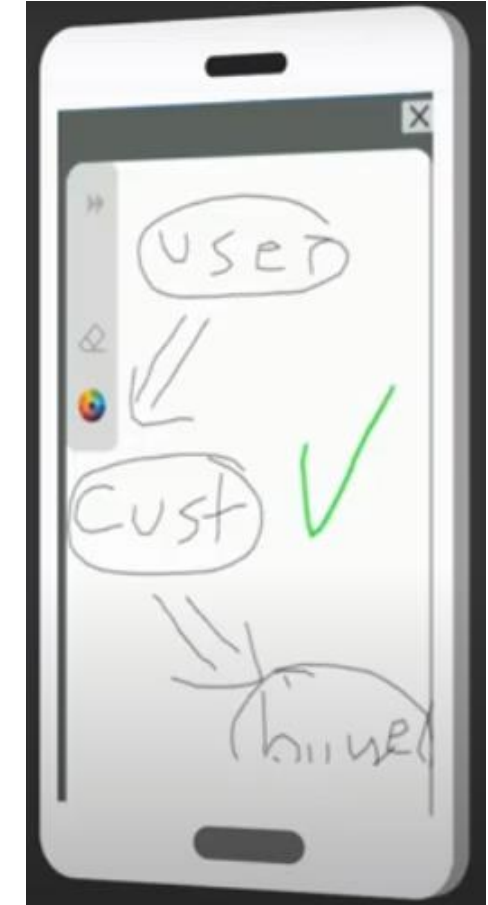
Robust
Videoconferencing



Mixed Reality



Native Language
Chat



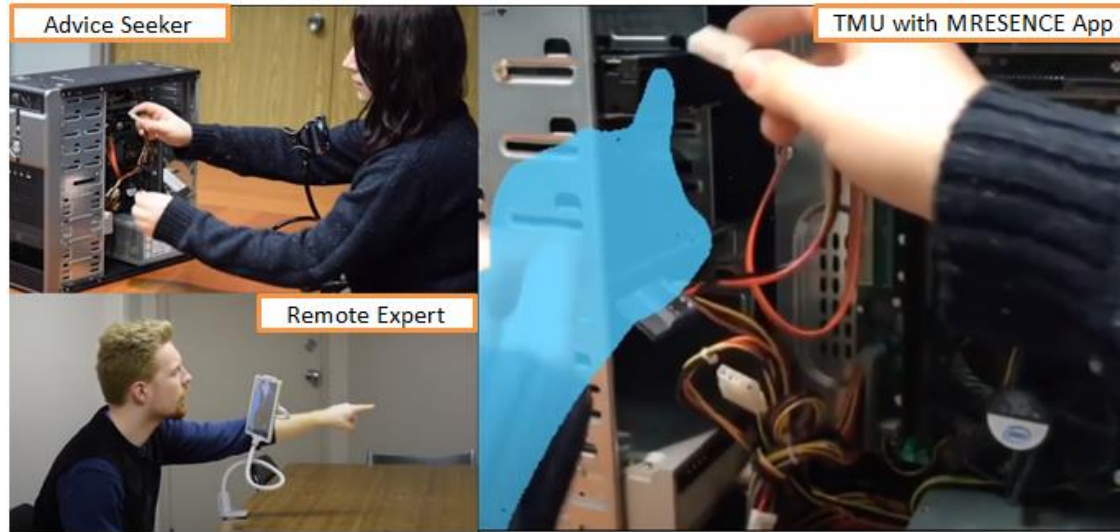
Whiteboarding

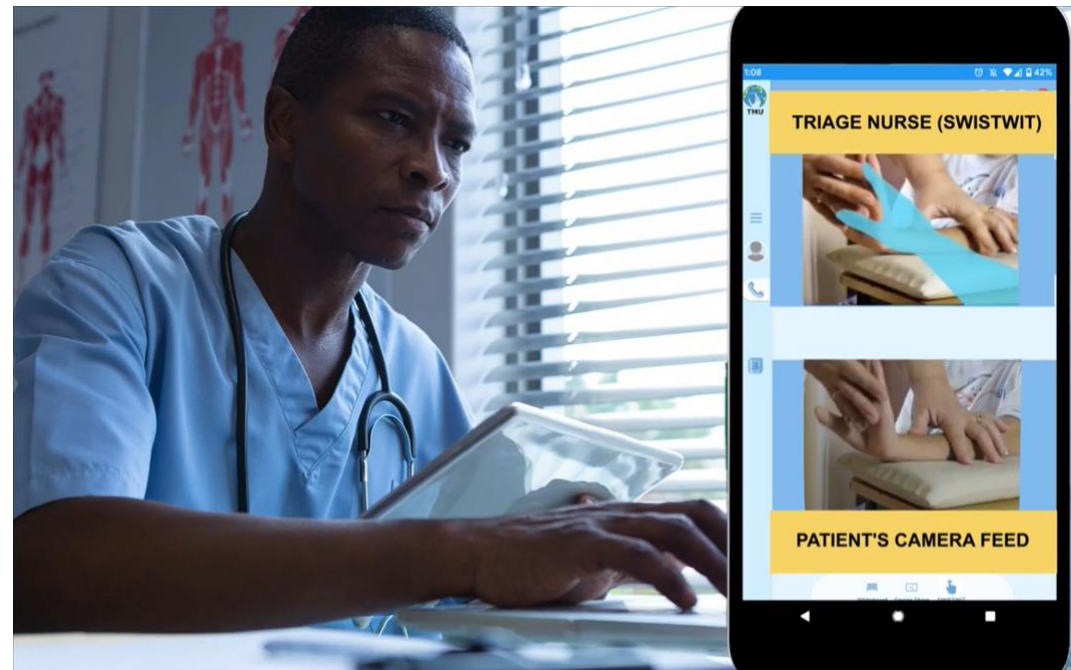
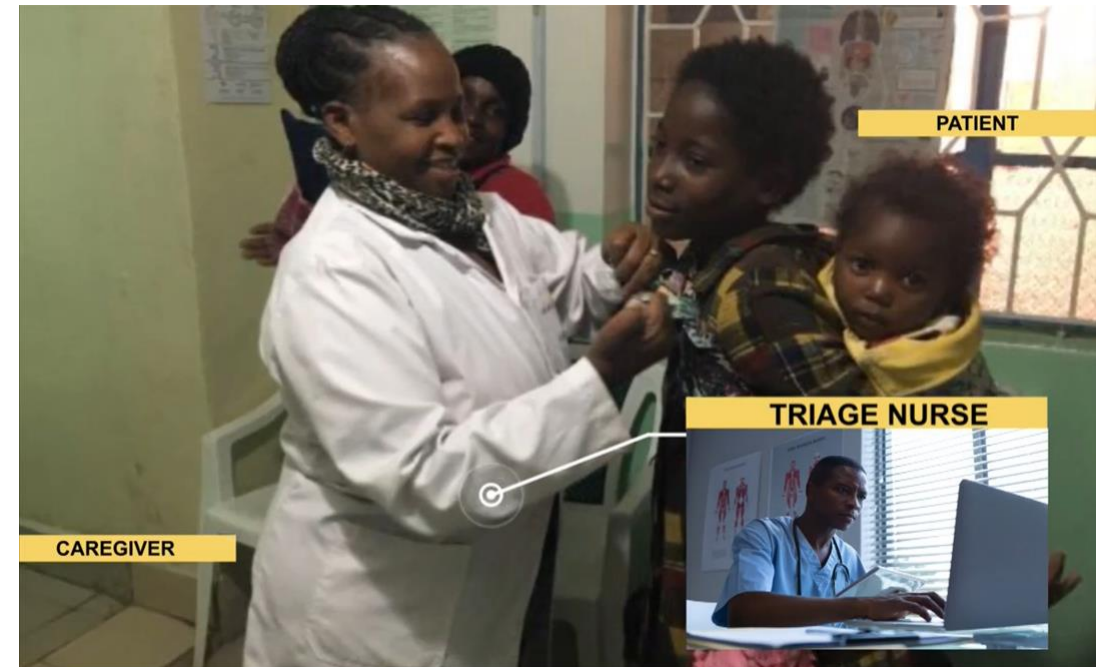
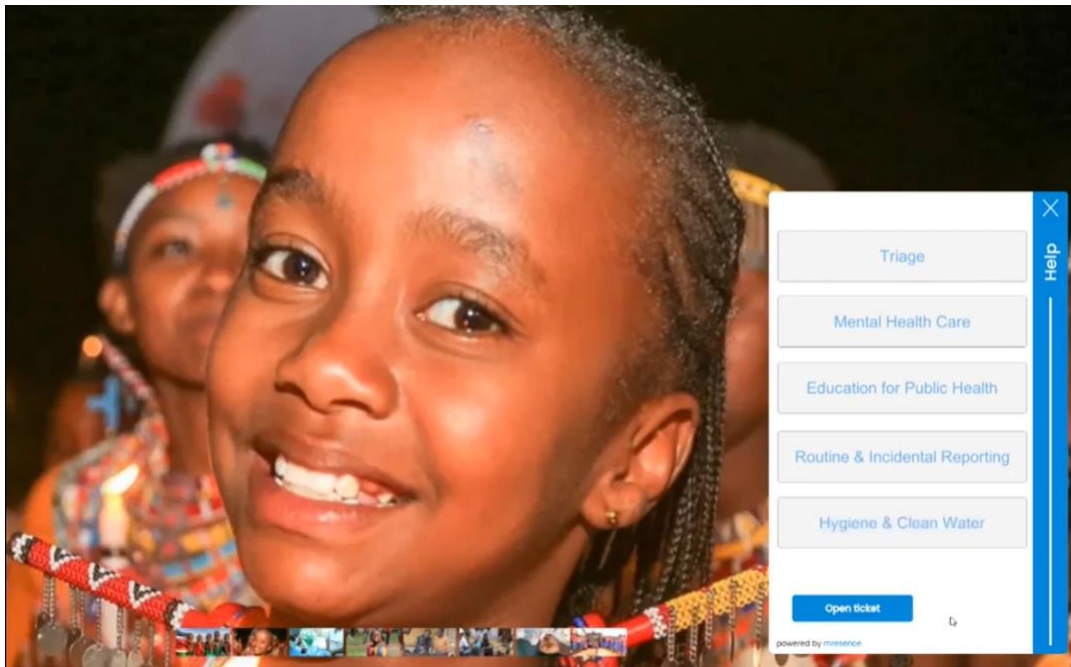
Video to show SWISTWIT in operation

SWISTWIT used by doctor



Mixed-Reality Use Cases





TMUDFD

TMU for Digital Front Door

a virtual digital platform consisting of
TMUBOT or TMU-DH,

TMUBOT

TMU + AI-assisted
Conversational Chatbot

A Chatbot is a virtual assistant with artificial intelligence with which a human can dialogue. It understands human language and answers various questions. It learns from its interactions and also learns from a live agent. It can perform some tasks like sending emails.

TMU-DH

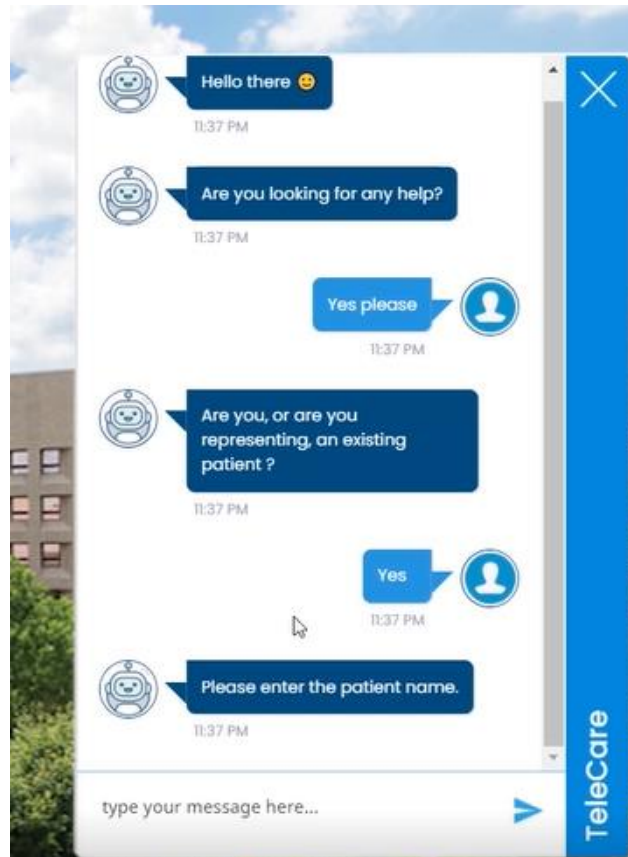
TMUBOT + Digital Human

Speech enabled AI-assisted ML-enabled
Conversational Chatbot to talk to Clients

- Able to learn from conversation between Client & Live Agent
- Able to provide hints and info materials to Live Agent in dealing with Clients
- Able to do speech-to-speech translation in real time that allows Client to elect to have conversation / dialogue in language of choice

Video of typical Conversational Chatbot in operation

Chatbot for triage



TMUBOT

(TMU + AI-assisted Conversational Chatbot)

TMUBOT incorporates all the functionality of Chatbot and additionally enables users/clients to

- do Virtual Interactions & Video Conferencing with live agents
- choose a preferred foreign language translation to use for conversation with a live agent
- use the whiteboard feature to draw for illustration
- share their screen with a live agent and vice versa to show details
- when using TMU native apps for iOS or Android, a live agent or the client can use SWISTWIT function (virtual hand) to pinpoint on the content of a video stream from another participant
- for ease of integration, TMUBOT can be added as a widget on one or more pages of any website

TMU-DH

TMU + Digital Humans as a Widget

TeleMeetUp (TMU)

Virtual Interactions & Video Conference

- SWISTWIT + FWIF
- White-Boarding
- Screen-sharing
- Native Language Chat with automatic language translation in real time
- Multi-media Recording of TMU session

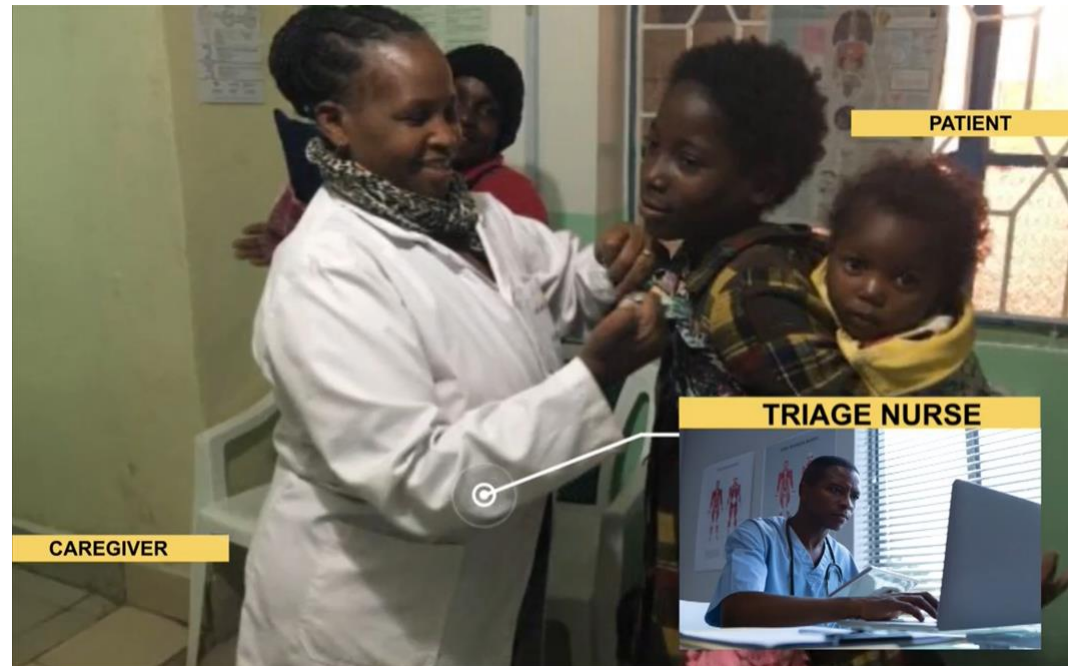
Digital Humans

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For a quick illustration of TMUBOT in use, please view the following footage in an application to provide TeleHealth & TeleMedicine services to rural community by utilizing the resources of urban hospital.

[Video for TMU Widget for Amref](#)



Excerpts

[Widget on website](#)

[TMU session among patient, caregiver, and nurse](#)

[SWISTWIT used by nurse](#)

TMU

purpose-designed & integrated with other useful Software Packages

- TMU-Webinar
- TMU-LMS
- TMU/Unity Plug-In for Multiplayer Games
- TMU Integrated with SalesForce
- TMU Integrated with Slack
- TMU Integrated with Zendesk
- TMU Universal Connector for Automation Platform for easy integration with 450+ popular business software packages
- TMU-Restream for streaming to all social media platforms
- TMU-Transcribe

These special integrated packages are immensely useful for use by City of Richmond Hill for

- Conducting Webinars & Training Courses
- Managing and maintaining relationships with supplier and providers of goods and services and customers and clients
- Managing support services
- Facilitating ease of integration with other useful Software Packages as and when required
- Enabling instant streaming to social media
- Instant Speech to Text translation

TMUDFD

TMU for Digital Front Door

Identified Applications & Use Cases

Internal Use by City of Richmond Hill Municipality

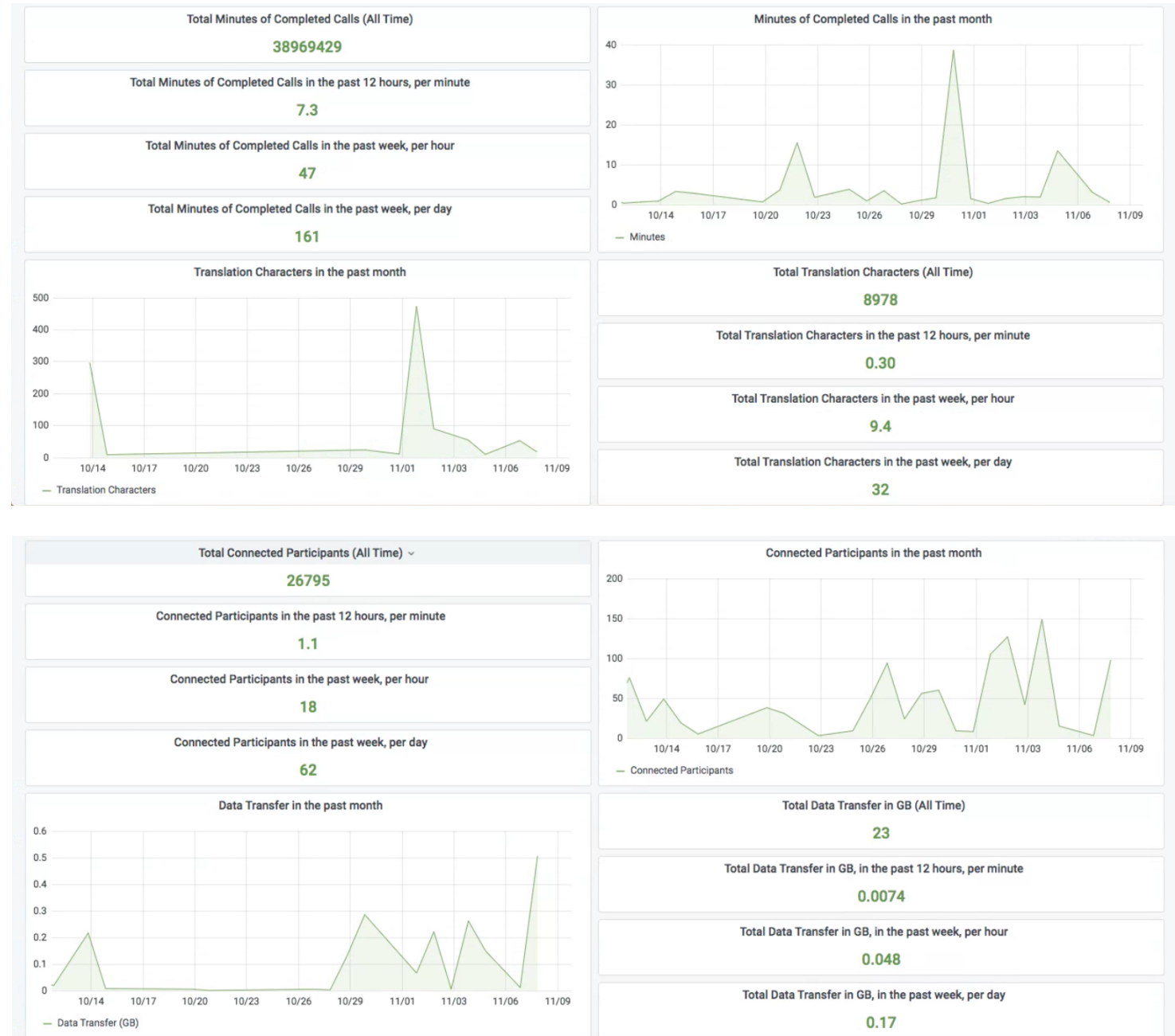
- Public Works & Parks and Recreation
Interaction between field personnel and supervisors
- Road Maintenance & Water Services Meter
Reading & Billing
- IT Training/HR Training/First Aid Training
- Library & Community Programs /Activities
- Public Information & Education on Health,
Environment, Social Events, etc.
- Bill Payment
- Citizen Journalism, incidental and/or
routine reporting
- TMU Virtual Interaction / Video Conference with
special features for operation with approximation to
presence by MRESENCE greatly enhances the
efficacy & efficiency of work operations involving
people
 - who are geographically apart or
 - who are mandated by government to observe
Social Distancing or Shelter-in-Place
- TMUBOT / TMU-DH enables efficient and effective
servicing of large volume of clients concurrently
requiring or seeking information & advice, education,
etc.
- Entire interactions are recorded in multi-media for use
in posterity with available curation and archiving for
ease of retrieval.

Revenue Generation Facility TMU-RGF in Service Provision

- TMU Widget in general, TMUBOT and TMU-DH in particular offer TMU Virtual Interactions & Video Conference Service in an easily consumable form that is very easy to set up.
- Any Business can use TMU Widget, TMUBOT or TMU-DH to interact with Clients and Visitors to their website or webpage and, if necessary, impose an admission fee or a pay-per-use charge for accessing/attending an event or availing themselves of services provided by the Business who owns and operates the website/webpage.
- TMU-RGF is an essential tool for eCommerce that is complete with Order Form, Invoice Creation and Payment Gateway.

Typical Dashboard Display

- Calls
- Minutes
- Data transfer
- Translation characters
- Participants
- Registrations
- Etc.



Compliance & Global Cloud-based Operation at-scale

- TMU-Switch is HIPAA compliant
- GDPR Compliant Service Provision
- Software written in GO for robust resilient operation
- Multiple Redundant Servers running in AWS Cloud in various regions:
 - USA/Canada
 - India
 - Europe
 - Africa

Strategic Partnership with City of Richmond Hill & Businesses

■ Strategic Partners as Service Providers

TMU Service Platform caters to the needs of Clients/Strategic Partners as Service Providers with OSS facility to do business of service provision in their respective markets/regions:

- Various kinds of Pricing Models:
Pay-per-use; Subscription; Service Bundles
- Granular Billing/Invoicing for various billable elements
- Order Form/ Shopping Cart & Payment Gateway
- Dashboard for easy visibility of service/network performance
- Heat Map display, etc.

■ Business Models of MRESENCE Services

- B2B
Integration with other service packages through SDK
Integration with other devices through USB Type C
- B2B2C
As cloud-based managed service provision of services that cater to consumers
- B2C
Direct service provision to consumers in worldwide markets

Ecocarrier is prepared to provide TMU services to City of Richmond Hill at very affordable prices based on a cost recovery model