MasterAgents Service Program is offered through a service portal at http://agent.ecocarrier.com to test drive the service features of the Program, please log in with User Name = salesdemo and Password = salesdemo

Overview

http://agent.ecocarrier.com is a web site for agents of a reseller to create and recharge calling card accounts (PINs), to send credit to foreign mobile phones, and to send SMS messages. The reseller may have a customized web site with its own logo, contact information, and access numbers for calling card service.

Calling card service, mobile top up service, and/or SMS service may be enabled for a reseller. Generally the reseller has a subreseller account for calling card agent application, a subreseller reseller account for mobile top up agent application, and a subreseller reseller account for SMS agent application in the Q-Manager billing system. Calling Agent Web Site Page 1 Ecocarrier Inc. www.ecocarrier.com
card, mobile top up, and SMS share the reseller's balance.

Calling card, mobile top up, and SMS subreseller accounts are separate so that the usage of each service is separated.

Calling card service, mobile top up service, and/or SMS service may be enabled for an agent. The agent has a separate balance for each service.

Calling card:
The agent web site is for agents of the reseller to create and recharge calling card accounts. An agent can see the account details (contact information, registered phone numbers, start date, end date, life time, rate table, and gateway) of the accounts but cannot see the PINs. An agent can view and recharge any account of its reseller, no matter which agent created it. If the agent prepays the reseller, the amount of credit that the agent can add in accounts (when creating new accounts or recharging old accounts) is limited by the agent's balance.

The credit amounts of the created calling card accounts and recharges are deducted from the agent's credit balance. The agent gets a commission (percentage) on the credit amounts. The agent can get reports of its created accounts and recharges. The reseller can get reports of the created accounts and recharges of each agent. The reseller may use the reports to see the commission amounts to credit to the agents periodically. Or if the agent postpays the reseller, the amount of credit that the agent can add in accounts is not limited, and the reseller may use the reports to see the payments to collect from the agents periodically.

The calling card accounts and recharges are created under the reseller's calling card agent application account in Q-Manager. The reseller is charged for the calls not the calling credit. The call charges are deducted from the reseller's balance. The reseller should ensure that the calling card agent application account and the main reseller account in Q-Manager have sufficient balance to cover the expected volume of calls of the PINs created by the agents.

Mobile top up:
The agent web site is for agents of the reseller to send credit to mobile phones of supported operators. If the agent prepays the reseller, the amount of top ups that an agent can do is limited by the agent's balance. The top up charges are deducted from the agent's credit balance. The agent gets a commission (percentage) on the top up charges. The agent can get reports of its top ups. The reseller can get reports of the top ups of each agent. The reseller may use the reports to see the commission amounts to credit to the agents periodically. Or if the agent postpays the reseller, the amount of top ups that the agent can do is not limited, and the reseller may use the reports to see the payments to collect from the agents periodically.

The reseller's top up charges are based on the end user prices less the mobile top up reseller discount. When the agent does a top up, the system deducts the charge from the agent's balance and deducts the charge less the reseller discount from the reseller's mobile top up agent application account in Q-Manager and deducts the charge less the reseller discount from the main reseller account's balance in Q-Manager. Generally the mobile top up reseller discount is the same for both the reseller's mobile top up agent application account and the main reseller account. The reseller should ensure that the mobile top up agent application account and the main reseller account in Q-Manager have sufficient balance to cover the expected volume of top ups by the agents.

SMS:
The agent web site is for agents of the reseller to send SMS messages to international numbers. The amount of SMS messages that an agent can send is limited by the agent's balance. The reseller sets the agent's buy rate for each SMS message. The SMS charges are deducted from the agent's credit balance. The agent sets its selling rate for each SMS message. The agent can get reports of its SMS. The reseller can get reports of the SMS of each agent.

The reseller's SMS charges are per SMS message. When the agent sends a SMS message, the system deducts the agent's charge from the agent's balance and deducts the reseller's charge from the reseller's SMS agent application account in Q-Manager and deducts the reseller's charge from the main reseller account's balance in Q-Manager. Generally the SMS charge is the same for both the reseller's SMS agent application account and the main reseller account. The reseller should ensure that the SMS agent application account and the main reseller account in Q-Manager have sufficient balance to cover the expected volume of SMS by the agents.
Agent